



PLATINUM SERVICE PACKAGE

FROM iTech DIGITAL



As the designer, manufacturer and integrator of its **proprietary video surveillance solutions**, iTech Digital is uniquely suited to provide flexible, easy to use software, custom features and the technical expertise to effectively address a business owner's most pressing operational challenges.

Take advantage of the many business benefits associated with the iTech Digital **Platinum Service Package** upgrade option, such as: protecting and extending the value of the investment; negating the burden of and lost resources due to staff managing and maintaining equipment; knowing hardware is always operational and recording activity; and having the peace of mind that the data is there when and where you need it when unforeseen incidents occur.

The Platinum Service Package includes:

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Health Monitoring

iTech Digital technical staff monitor system DVRs and cameras for power failure, network or signal loss and performance issues to ensure customer systems continue to be fully operational without relying on busy employees to identify and report issues.

Incident Management

Need video for the authorities, human resources or an insurance company? iTech Digital will download, save to disc and deliver watermarked video so incidents can be reviewed and analyzed in a timely manner.

Extended 36-Month Parts Warranty

An extended hardware warranty for iTech Digital installed equipment provides peace of mind through the duration of the agreement that equipment will remain functional.

Mobile Viewing

Need to check in on the go? Keep a watchful eye on locations anytime — from anywhere in the world — via a tablet, smart phone or mobile device.

Unparalleled Service & Free Phone Support

iTech Digital maintains the integrity and quality of its proprietary solutions by ensuring each system is installed by iTech Digital professionals and supported 24/7 by iTech Digital employees for the life of the agreement.

PURCHASE OPTION:

*Buy the Platinum Service Package upgrade for any i2i system for only **\$49 per month** with a 3-year agreement*

SUBSCRIPTION OPTION:

*Buy an i2i System or i2i Novus with subscription and receive the Platinum Service Package **FREE***

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